

GETTING READY FOR INSTALLATION

PREPARING YOUR HOME FOR YOUR NEW CHARGING STATION

To help your installation go as safely and smoothly as possible, please review the following list of charging Station “home readiness” tips and recommendations:

- Please relocate any existing vehicles that are parked in the intended EV parking area e.g. garage or carport.
- Have an idea of where you plan to park your electric vehicle so we can help ensure that the charging Station is mounted in a suitable location for charging.
- Your EV-compatible home charging station requires the installation of a conduit from the electrical panel to the vehicle parking area. Please clear all pathways and the immediate area (5-10 foot radius) in front of all electrical panels and subpanels. Installers will need to access main electrical panels and/or subpanels as part of the charging station installation.
- Remember to secure all pets, and supervise any children in your home, away from the installation area, to ensure everyone’s safety.
- Be sure to turn off any home alarm systems.
- Don’t forget to secure or remove any fragile items that may be in the path of the installation. Installers are not permitted to move customer belongings.
- Once you and your installer agree on a location for your new charging station, we suggest you remove all items — such as shelving or hangers — that may inhibit the conduit run. Your site assessor can recommend which items should be removed.
- If you’re installing your home charging station in the garage, please be sure to remove vehicles and other large items that might interfere with the installation.
- An adult will need to be present at your home during the entire site assessment and installation appointments. Please allow adequate time in your schedule to be present for the assessment and installation.
- If the electrical panel is located in your home, an adult will need to accompany the installer to its location.

A note to our customers:

Our certified installers will have an AeroVironment Certified Installer badge.

Our certified installers will never ask for additional personal information, credit card, or payment information.